STELLA MATUTINA COLLEGE OF EDUCATION (AUTONOMOUS)

ASHOK NAGAR, CHENNAI – 600 083

STUDENT SATISFACTION SURVEY
ANALYSIS AND ACTION TAKEN REPORT

ACADEMIC YEAR 2023 – 2024

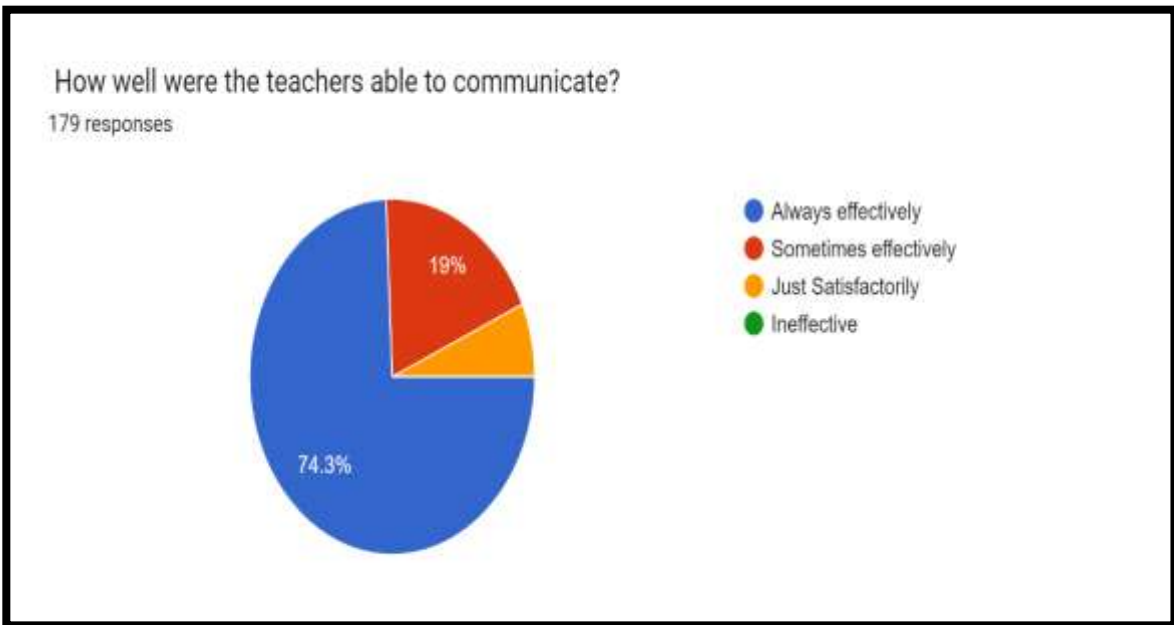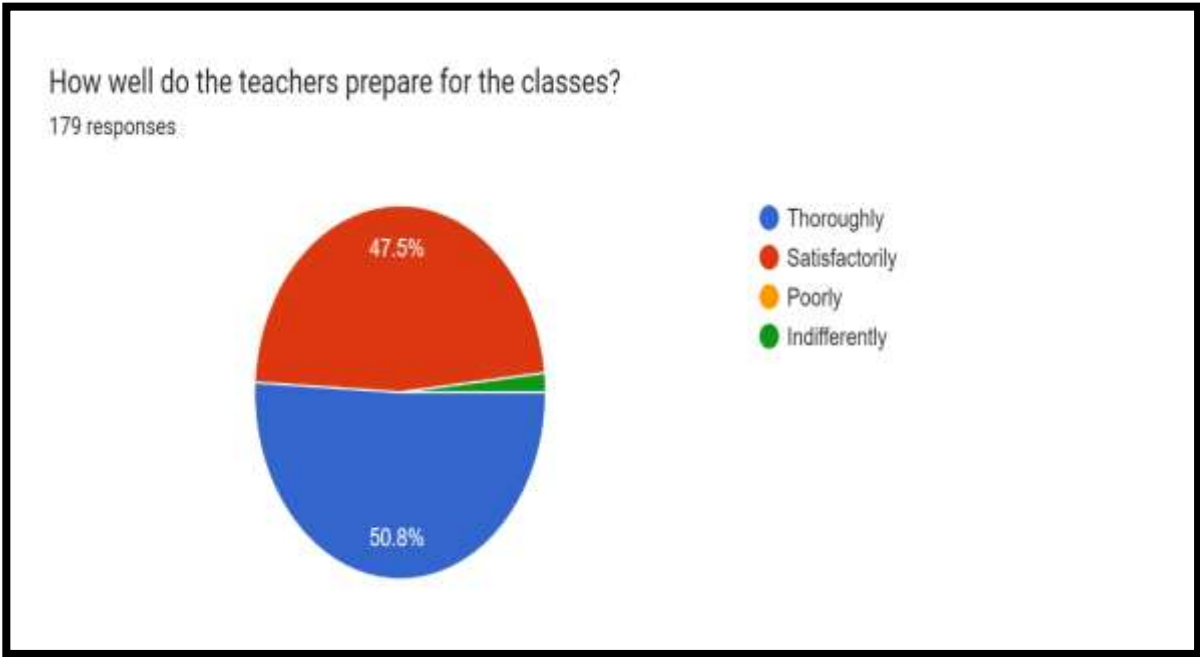## Student Satisfaction Survey Questionnaire with Average Score

Q.No.	Questions	Options
1	How well do the teachers prepare for theclasses?	Thoroughly (50.8%)
		Satisfactorily (47.5%)
		Poorly (0.6 %)
		Indifferently (1.7 %)
2	Does the Curriculum enable you to get adequate knowledge in the relevant areas	Yes (98.3 %)
		No (1.7 %)
3	How well were the teachers able to communicate?	Always effectively (80.3 %)
		Sometimes effectively (18 %)
		Just Satisfactorily (1.7 %)
		Ineffective
4	The teacher's approach to teaching can best bedescribed as	Excellent (58.1 %)
		Good (41.3 %)
		Fair (0.6%)
		Poor
5	The assessment during internship is done inregular intervals.	Excellent (48.6 %)
		Good (48.6 %)
		Fair (2.8 %)
		Poor
6	The pre-preparation for internship isadequate.	Excellent (48%)
		Good (47.5 %)
		Fair (4.5 %)
		Poor
7	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	Every Time (50.3%)
		Always (40.2%)
		Usually (6.7%)
		Occasionally (2.8 %)
8	Your mentor does a necessary follow-up withan assigned task to you.	Every Time (37.4%)
		Always (37.6 %)
		Usually (11.7 %)
		Occasionally (3.4 %)

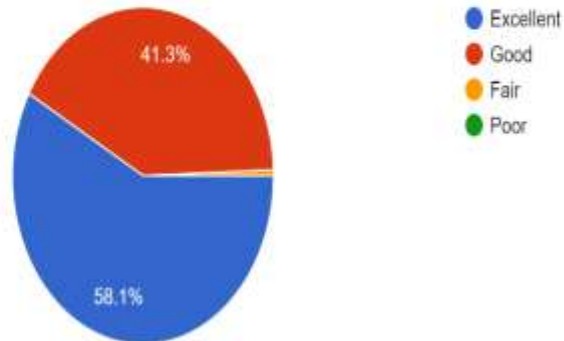| 9 | The teachers illustrate the concepts throughexamples and applications. | Every Time 45.8% |
		Always 41.9%
		Usually 9.5 %
		Occasionally 2.8 %
10	Was your performance in assignmentsdiscussed with you?	Every Time 38.5%
		Always 46.4%
		Usually 11.2 %
		Occasionally 3.9%
11	The teachers identify your strengths andencourage you.	Every Time 40.2%
		Always 45.3 %
		Usually 12.3%
		Occasionally 2.2%
12	The institution encourages students to participate in Co-curricular activities and Sports	Every Time 47.5%
		Always 44.1%
		Usually 7.3%
		Occasionally 1.1%
13	What percentage of teachers use ICT tools such as Smart board, LCD projector,Multimedia etc. while teaching?	Above 90% 49.2%
		70 to 89% 45.8%
		50 to 69% 5%
		30 to 49%
14	Fairness of the internal evaluation process bythe teachers.	Always Fair 46.4%
		Usually Fair 46.4%
		Sometimes Fair 7.3%
		Sometimes Unfair
15	The institution takes active interest in promoting internship, organizing various workshops, seminars and field visit opportunities for students	Regularly 74.3%
		Often 21.8%
		Sometimes 2.8%
		Rarely 1.1%
16	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	Significantly 41.9%
		Very Well 50.8%
		Moderately 6.7%
		Marginally 0.6%

17	The institution provides multipleopportunities to learn and grow.	Strongly agree 51.4%
		Agree 43.6%
		Neutral 3.9%
		Disagree 1.1%
		Strongly disagree
18	The teacher educators use student centric methods, such as experiential learning, participative learning and problem-solvingmethodologies for enhancing learning experiences.	To a great extent 60.3%
		Moderate 36.3%
		Somewhat 1.1%
		Very Little 2.2%
19	Efforts are made by the teacher educators toinculcate soft skills, life skills and employability skills to make you ready for the world of work	To a great extent 60.9%
		Moderate 34.1%
		Somewhat 2.8%
		Very Little 2.2%
20	The college provides a conducive atmosphere for teaching –learning processto a great extent.	To a great extent 64.8%
		Moderate 33%
		Somewhat 2.2%
		Very Little
21	The college provides free wi-fi and high end computer facilities for Research.	To a great extent 41.3%
		Moderate 39.1%
		Somewhat 11.7%
		Very Little 7.8%
22	The college provides clean atmosphere andwater facilities all through the year.	To a great extent 76.4%
		Moderate 19.1%
		Somewhat 3.9%
		Very Little 0.6%
23	The college provides clean atmosphere and water facilities all through the year.	To a great extent 66.5%
		Moderate 27.9%
		Somewhat 3.9%
		Very Little 1.7%
24	All the classrooms in the institution are equipped with LCD projectors	To a great extent 57%
		Moderate 34.1%

|		
		Somewhat 5.6%
		Very Little 3.4%
25	There are respective Laboratory facilities forPsychology, Language and Sciences	Significantly 42.5%
		Very Well 48.6%
		Moderately 8.4%
		Marginally 0.6%

How well do the teachers prepare for the classes?

179 responses

- Thoroughly
- Satisfactorily
- Poorly
- Indifferently

47.5%

50.8%

How well were the teachers able to communicate?

179 responses

- Always effectively
- Sometimes effectively
- Just Satisfactorily
- Ineffective

19%

74.3%

The teacher's approach to teaching can best be described as

179 responses

- Excellent
- Good
- Fair
- Poor

41.3%

58.1%

The assessment during internship is done in regular intervals.

179 responses
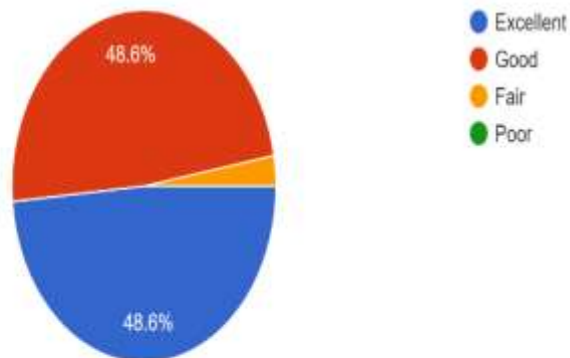
- Excellent
- Good
- Fair
- Poor

48.6%

48.6%

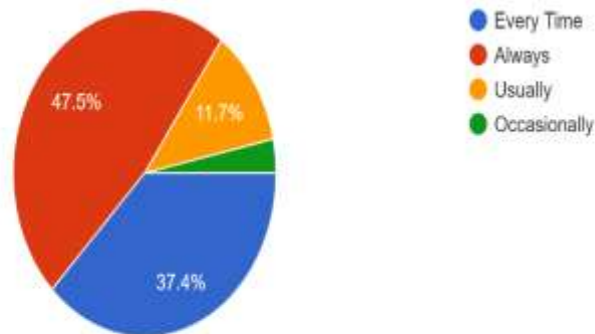**Teachers inform you about your expected competencies, course outcomes and programme outcomes.***

179 responses

- Every Time
- Always
- Usually
- Occasionally

40.2%

50.3%
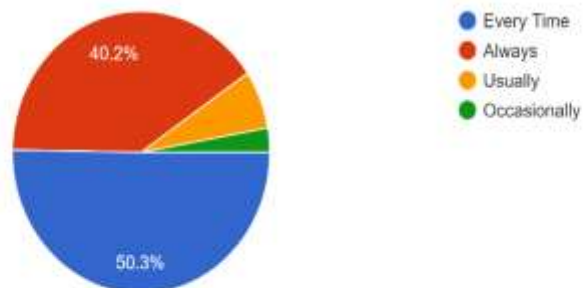
Your mentor does a necessary follow-up with an assigned task to you.
179 responses

- Every Time
- Always
- Usually
- Occasionally

47.5%
11.7%
37.4%

The teachers illustrate the concepts through examples and applications.
179 responses

- Every Time
- Always
- Usually
- Occasionally

41.9%
9.5%
45.8%
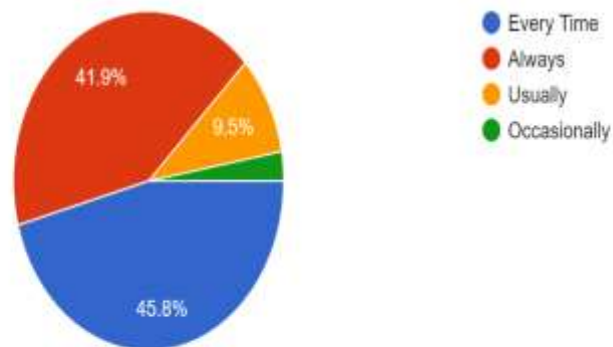
Was your performance in assignments discussed with you?
179 responses

- Every Time
- Always
- Usually
- Occasionally

46.4%
11.2%
38.5%
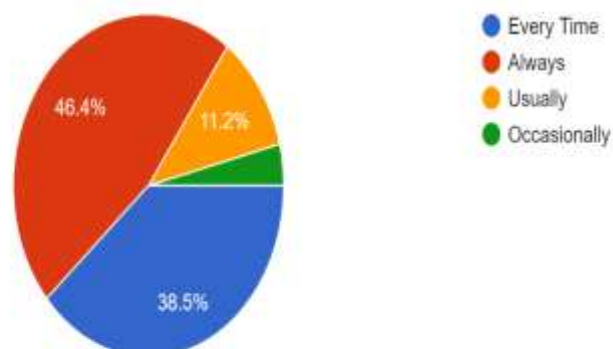
The teachers identify your strengths and encourage you.
179 responses
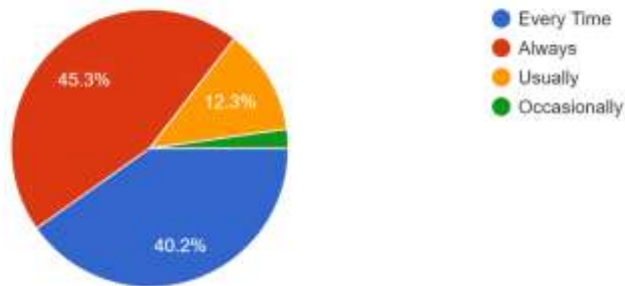
- Every Time
- Always
- Usually
- Occasionally

45.3%
12.3%
40.2%

The institution encourages students to participate in Co-curricular activities and Sports.
179 responses
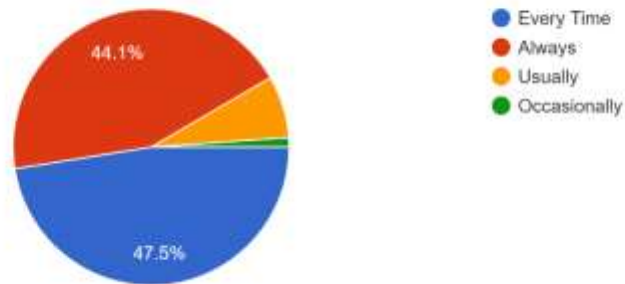
- Every Time
- Always
- Usually
- Occasionally

44.1%
47.5%

What percentage of teachers use ICT tools such as Smart board, LCD projector, Multimedia etc. while teaching?
179 responses

- Above 90%
- 70 to 89%
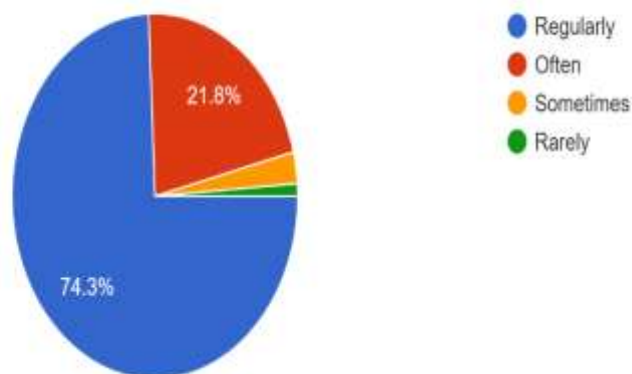- 50 to 69%
- 30 to 49%

45.8%
49.2%
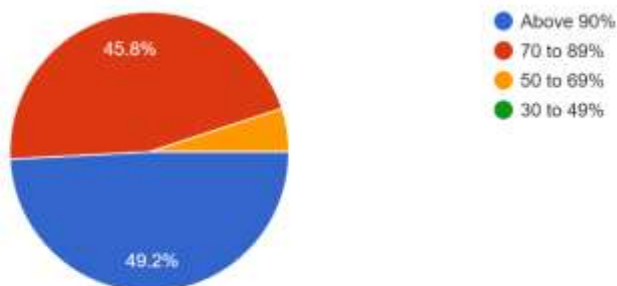
Fairness of the internal evaluation process by the teachers.

179 responses
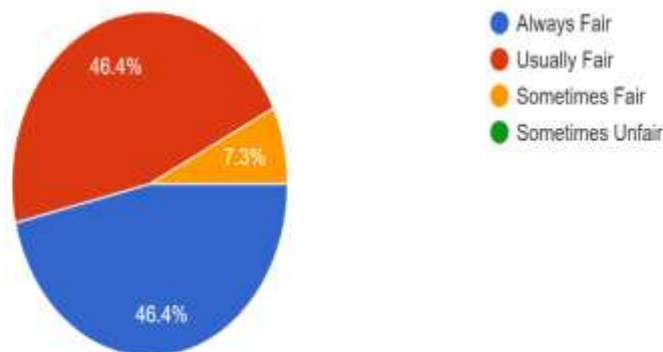
- Always Fair
- Usually Fair
- Sometimes Fair
- Sometimes Unfair

46.4%
46.4%
7.3%

The institution takes active interest in promoting internship, organizing various workshops, seminars and field visit opportunities for students
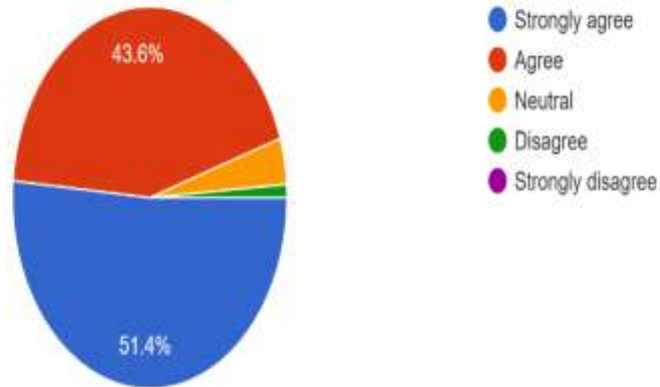
179 responses

- Regularly
- Often
- Sometimes
- Rarely

21.8%
74.3%

The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

179 responses

- Significantly
- Very Well
- Moderately
- Marginally

50.8%
41.9%
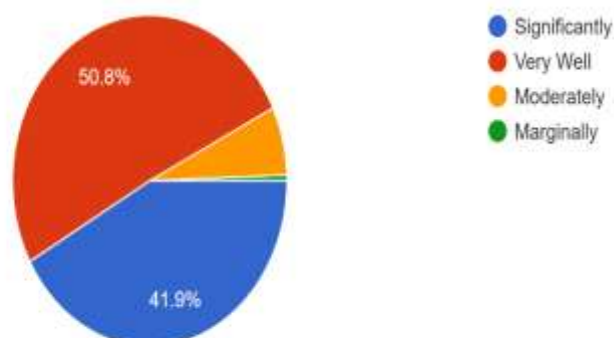
The institution provides multiple opportunities to learn and grow.

179 responses

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

43.6%
51.4%

The teacher educators use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
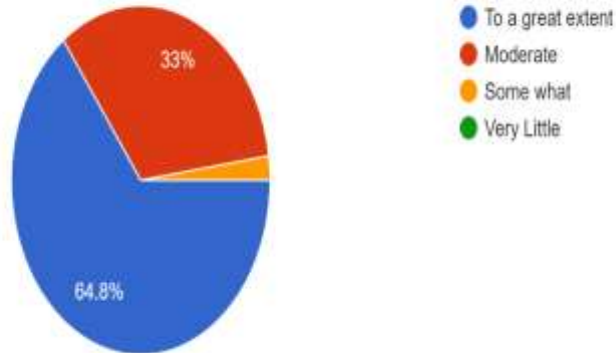
179 responses
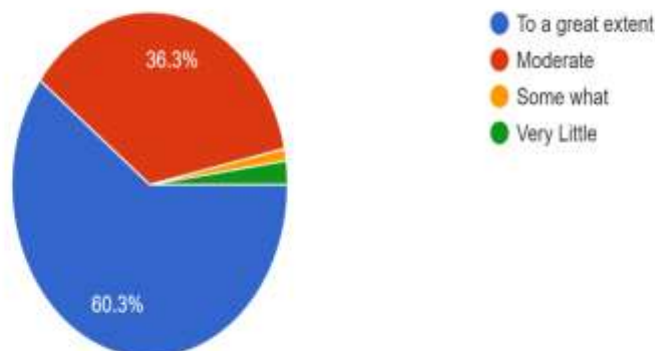
- To a great extent
- Moderate
- Some what
- Very Little

36.3%
60.3%

Efforts are made by the teacher educators to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
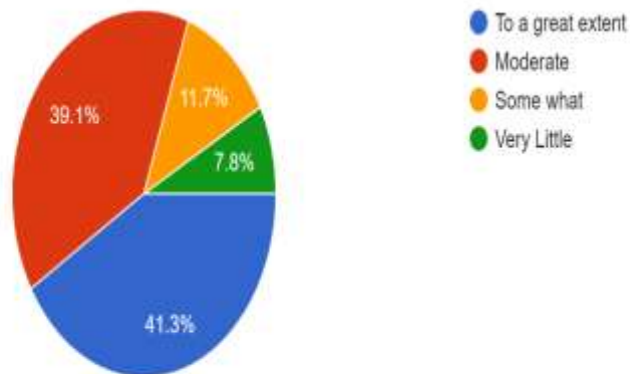
179 responses
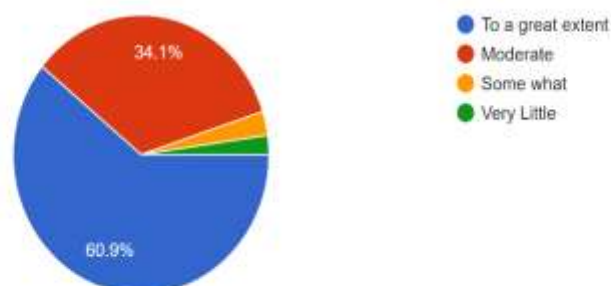
- To a great extent
- Moderate
- Some what
- Very Little

34.1%
60.9%

The college provides a conducive atmosphere for teaching –learning process to a great extent.
179 responses

- To a great extent
- Moderate
- Some what
- Very Little

33%
64.8%

The college provides free wi-fi and high end computer facilities for Research.
179 responses

- To a great extent
- Moderate
- Some what
- Very Little

39.1%
11.7%
7.8%
41.3%

The college provides clean atmosphere and water facilities all through the year.
179 responses

- To a great extent
- Moderate
- Some what
- Very Little

27.9%
66.5%
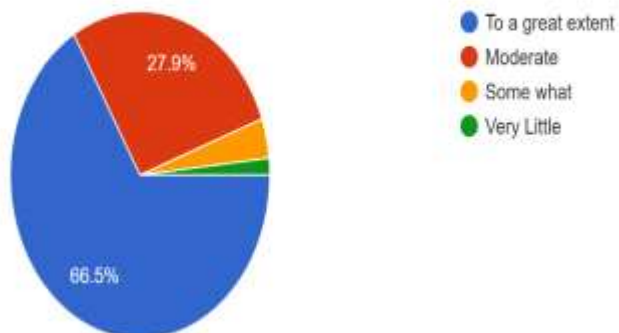
The Library facility is provided with inflibnet, books and journals.
179 responses

- To a great extent
- Moderate
- Some what
- Very Little

31.8%

59.2%
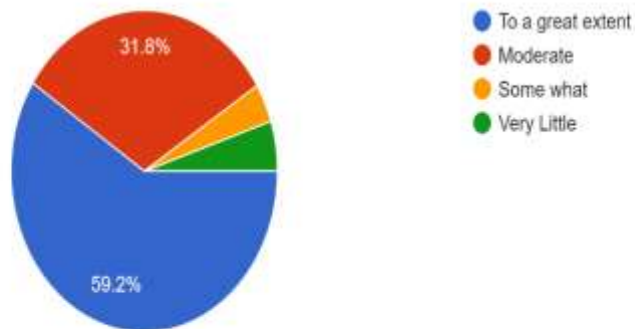
All the classrooms in the institution are equipped with LCD projectors.
179 responses

- To a great extent
- Moderate
- Some what
- Very Little

34.1%

57%
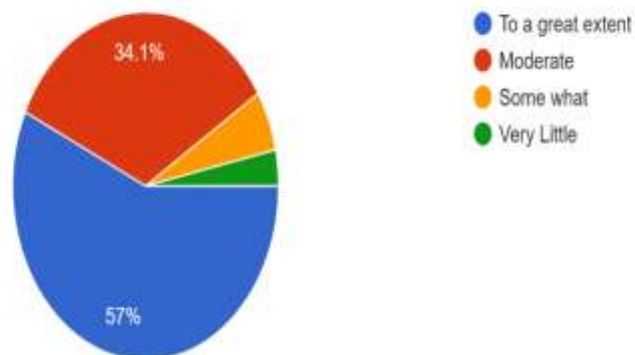
There are respective Laboratory facilities for Psychology, Language and Sciences.
179 responses

- Significantly
- Very Well
- Moderately
- Marginally

48.6%

8.4%

42.5%
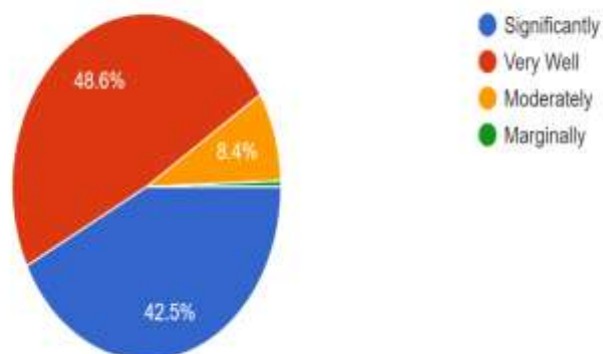
How well were the teachers able to communicate?
178 responses

- Always effectively
- Sometimes effectively
- Just Satisfactorily
- Ineffective

80.3%
18%
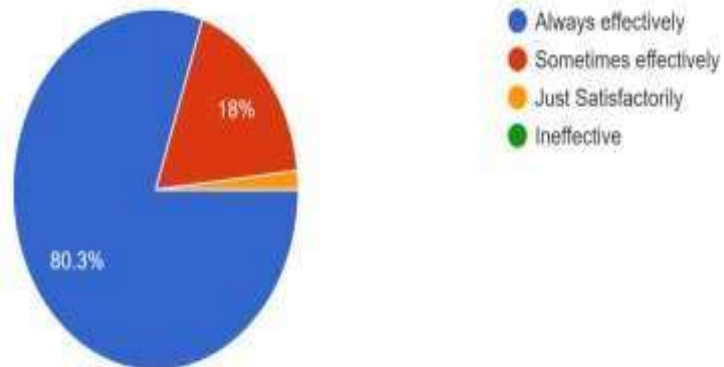
The assessment during internship is done in regular intervals.
178 responses

- Excellent
- Good
- Fair
- Poor

48.9%
47.8%
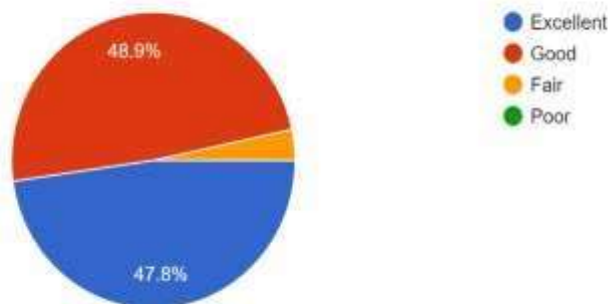
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66.9%
30.9%
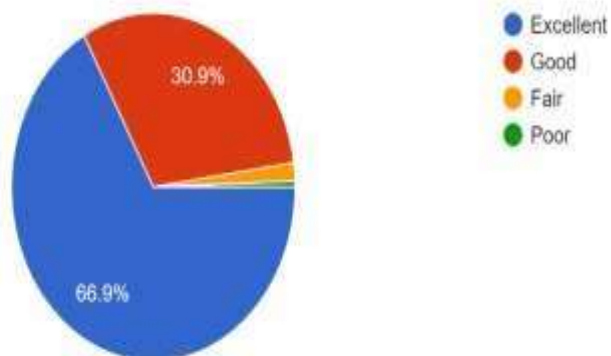
The pre-preparation for internship is adequate.
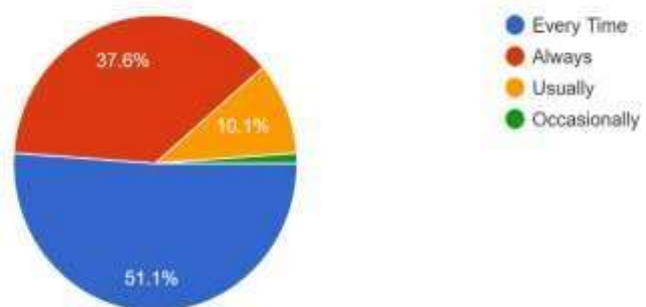178 responses
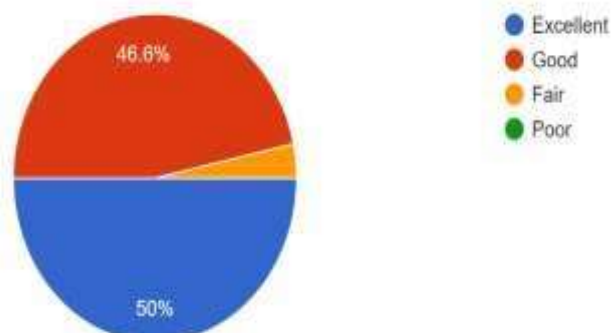
- Excellent
- Good
- Fair
- Poor

46.6%

50%

Teachers inform you about your expected competencies, course outcomes and programme outcomes.*
178 responses

- Every Time
- Always
- Usually
- Occasionally

34.8%

9%

53.9%
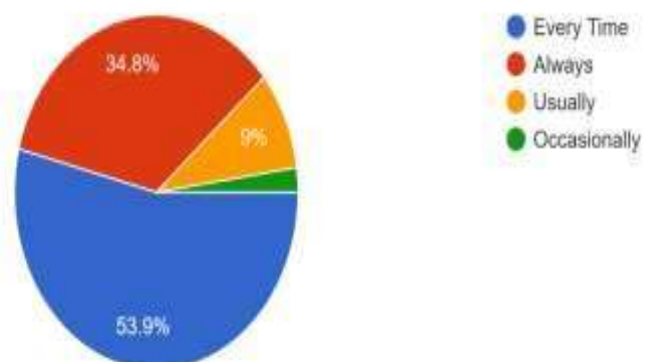
Your mentor does a necessary follow-up with an assigned task to you.
178 responses

- Every Time
- Always
- Usually
- Occasionally

51.1%
37.6%
10.1%

The teachers illustrate the concepts through examples and applications.

178 responses

- Every Time
- Always
- Usually
- Occasionally

42.7%
49.4%
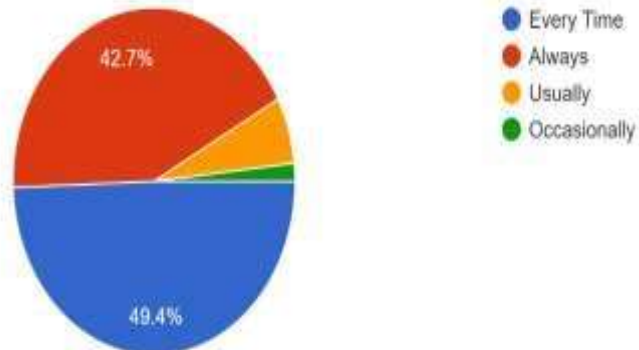
Was your performance in assignments discussed with you?

178 responses

- Every Time
- Always
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- Occasionally

39.3%
12.4%
43.3%
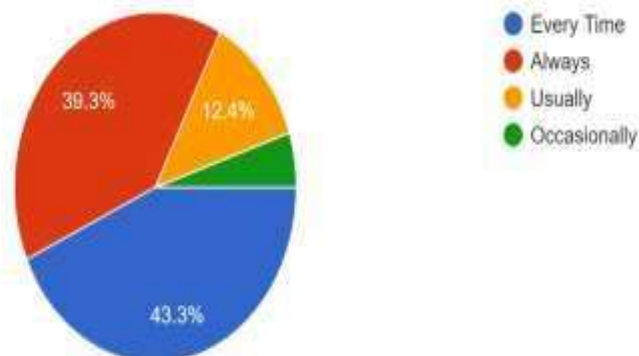
The teachers identify your strengths and encourage you.

178 responses
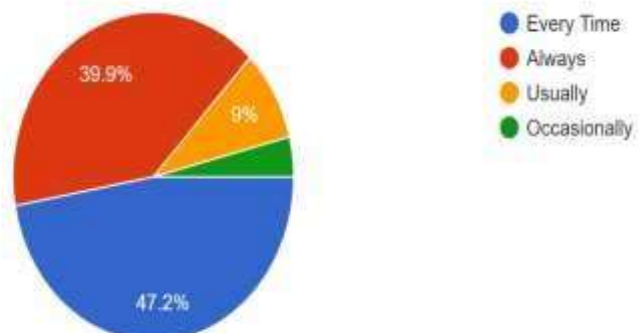
- Every Time
- Always
- Usually
- Occasionally

39.9%
9%
47.2%

The institution encourages students to participate in Co-curricular activities and Sports.
178 responses
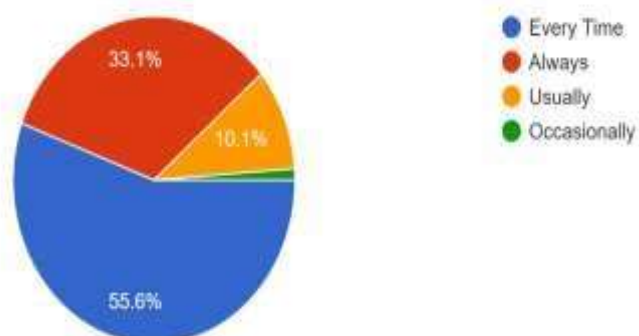
- Every Time
- Always
- Usually
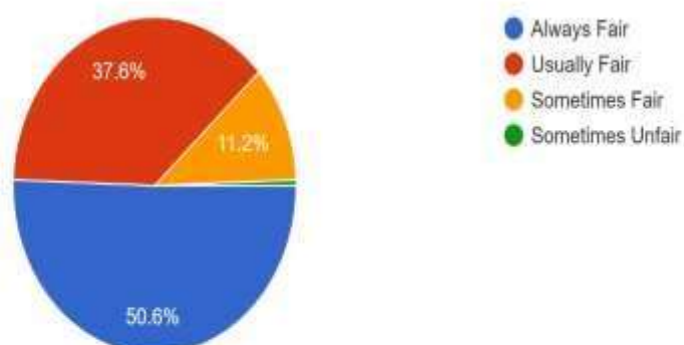- Occasionally

33.1%
10.1%
55.6%

What percentage of teachers use ICT tools such as Smart board, LCD projector, Multimedia etc. while teaching?
178 responses

- Above 90%
- 70 to 89%
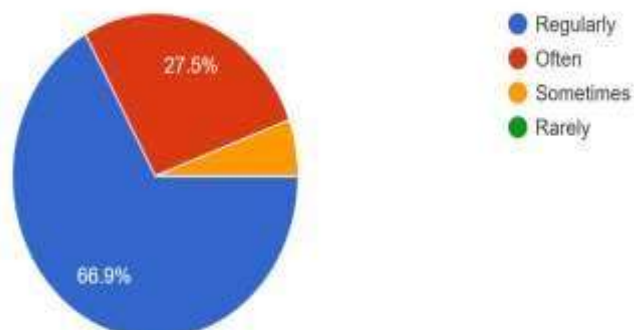- 50 to 69%
- 30 to 49%

43.8%
8.4%
37.1%
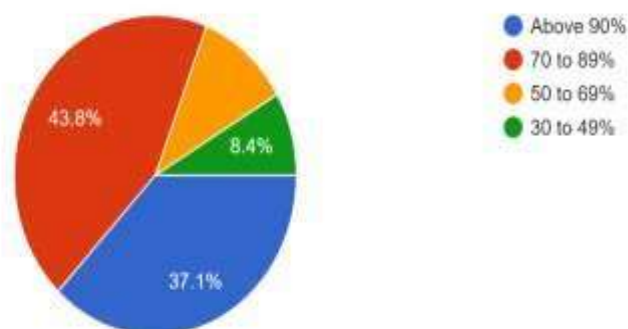
Fairness of the internal evaluation process by the teachers.
178 responses

- Always Fair
- Usually Fair
- Sometimes Fair
- Sometimes Unfair

37.6%
11.2%
50.6%

The institution takes active interest in promoting internship, organizing various workshops, seminars and field visit opportunities for students

178 responses

- Regularly
- Often
- Sometimes
- Rarely

27.5%
66.9%

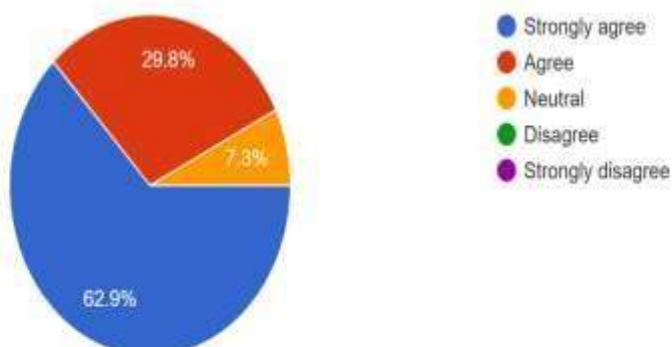The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

178 responses

- Significantly
- Very Well
- Moderately
- Marginally

48.9%
46.6%
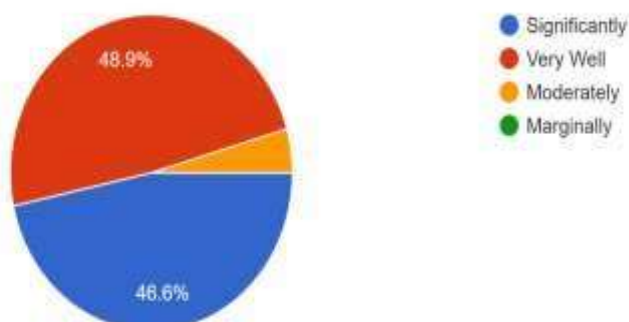
The institution provides multiple opportunities to learn and grow.

178 responses

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

29.8%
7.3%
62.9%

The teacher educators use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

178 responses
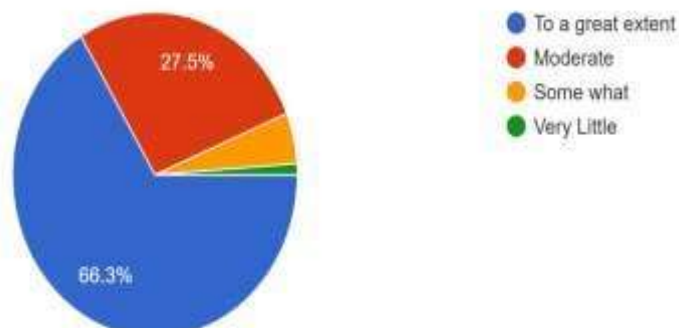
- To a great extent
- Moderate
- Some what
- Very Little

27.5%

66.3%

Efforts are made by the teacher educators to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

178 responses
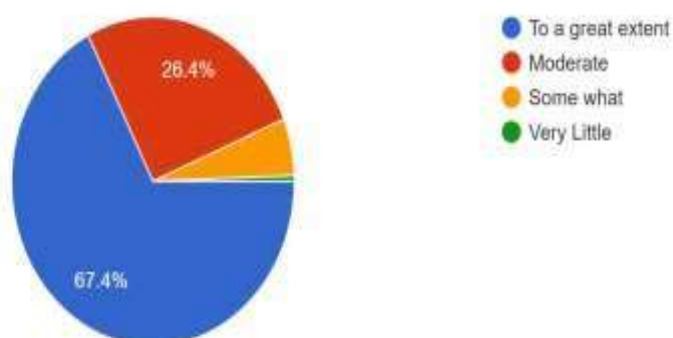
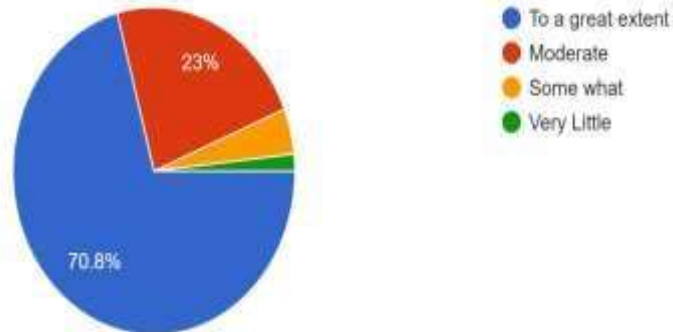- To a great extent
- Moderate
- Some what
- Very Little

26.4%

67.4%

The college provides a conducive atmosphere for teaching –learning process to a great extent.

178 responses

- To a great extent
- Moderate
- Some what
- Very Little

26.4%

69.1%
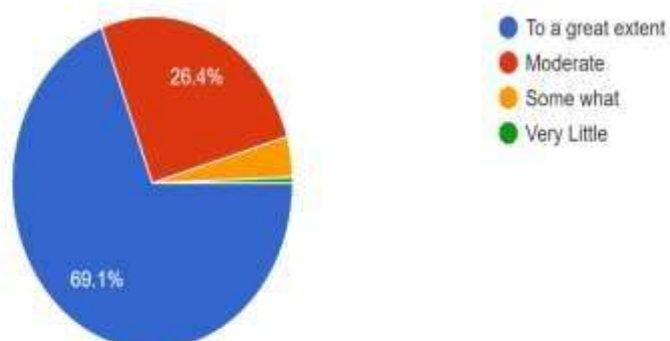
The college provides high end computer facilities for learning.
178 responses

- To a great extent
- Moderate
- Some what
- Very Little

23%

70.8%

The college provides clean atmosphere and water facilities all through the year.
178 responses

- To a great extent
- Moderate
- Some what
- Very Little

19.1%

76.4%
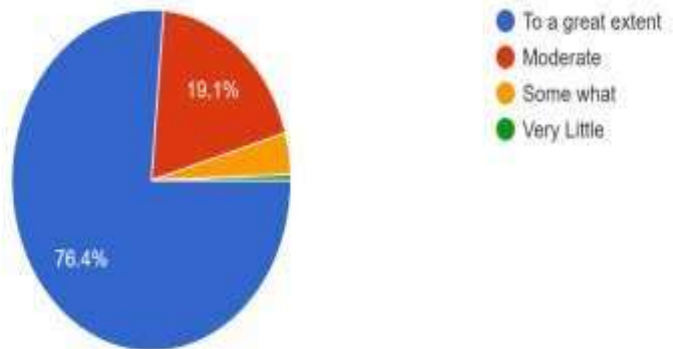
The Library facility is provided with inflibnet, books and journals.
178 responses

- To a great extent
- Moderate
- Some what
- Very Little

23%

70.2%
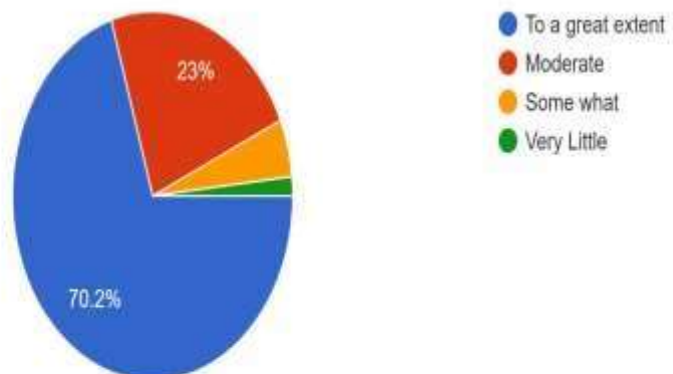
Observation/suggestions to improve the overall teaching – learning experience

A structured questionnaire was administered to the students through Google Forms, with their responses systematically recorded and documented in an Excel spreadsheet. The collected data were analyzed using various graphical representation techniques to extract meaningful insights. Based on the feedback obtained, the majority of students expressed a positive perception of the teaching and learning process. They acknowledged being offered a wide array of opportunities to engage in diverse activities, both academic and extracurricular, that contributed significantly to their overall knowledge acquisition.

In terms of the use of information and communication technology (ICT) in education, a notable portion of students highlighted that while technology is being utilized, only a limited number of teachers demonstrate advanced proficiency in applying ICT tools effectively. Despite this, students expressed satisfaction with the institution's efforts to provide a robust and dynamic learning environment. The feedback emphasized their contentment with the quality of education, opportunities for engagement, and the overall learning platform offered by the institution, which fosters both academic excellence and holistic development.

Catherine

Principal
Stella Matutina College
of Education
Ashok Nagar,
Chennai - 600 083